

# Golden Glow



**Monthly Pass** - Unlimited ridership on any fixed routes within the month for which the pass is valid. Passes must be displayed each time you board and must remain in your possession for the entire trip. Pass may be used by any member of your family.

**Tokens** - Tokens may be purchased at:

Chemung County Transit System  
1201 Clemens Center Parkway, Elmira, NY 14901  
or at the Transportation Center

Tokens may be used in place of the \$1.25 fare.

**Children** - Children 5 years and under ride free if they are accompanied by an adult (limit 3 children per adult).

**Disabled/Senior Citizen/ Medicare Fare Programs** - Riders who have a disability, who are 60 years of age or older (Senior Citizen), or who hold a Medicare card, can ride for half the regular fare on regular route service and/or on Route Deviation/Demand Response Service.

**Disabled Riders:** To ride for half the regular fare, a Half Fare I.D. card is required. To acquire a Half Fare I.D. card, a note from a qualified health care physician stating your disability must be obtained. A Half Fare I.D. card can be purchased at the Chemung County Transit office, 1201 Clemens Center Parkway, Elmira, NY. The cost of the I.D. is \$2.00.

**Senior Citizens:** A picture I.D. card (Drivers License or other picture I.D. with proof of age) or a Gold Card is required each time you board. On Monday's, Senior Citizens ride free.

**Medicare:** Persons on Medicare must show their Medicare card each time you board.

**Route Deviation/Demand Response Service Program** - Chemung County Transit offers curbside pick-up service through its Route Deviation/Demand Response Service Program. If you are a person living within 3/4 of a mile of a bus route, you may qualify for curbside service. The fare for Route Deviation is double the regular fixed route fare and is posted below. Each route deviation will cost double the regular fixed route fare.

**Trip Scheduling for Route Deviation:** To schedule a Route Deviation trip, call our Customer Service Department at 607-734-5211 between 8:00 a.m. and 5:00 p.m. For next day service, your request must be made by 5:00 p.m. the previous day.

**Service Appeals:** If your request for Route Deviation service is denied, you may appeal the denial by registering a complaint with Chemung County Transit. Call 607-734-5211 to register your complaint or go on line to register your complaint at [www.chemungcountytransit.com](http://www.chemungcountytransit.com).

**Route Deviation** is not provided on the following commuter routes: #11 Wellsburg-Waverly-Sayre, PA; #20 Elmira-Corning; and #30X Chemung-Ithaca.

**Route and Stop Announcements** - The Americans with Disabilities Act of 1990 (ADA) requires the announcement of all time points and transfer points. Chemung County Transit Bus Operators will announce all such time points and transfer points listed on public schedules approximately 1/2 block in advance. Where more than one route serves the same stop, an announcement of that route by the Bus Operator will be made

before the bus departs such point. Such stops are the Chemung County Transportation Center, the Arnot Mall bus stop at Door #4, and the Grand Central Plaza bus stop.

**On Request Stop Service** - An **On Request Stop Service** is available on selected routes. Places such as nursing and/or health care facilities, schools, apartment complexes, and other institutions have been established as "on request" stops. To use the **On Request Stop Service**, riders can either direct their request to the Bus Operator upon boarding the bus for their trip or by calling our customer service department at 607-734-5211. Phone requests must be made two (2) hours in advance.

**Travel Training** - Travel training is available for individuals with development disabilities. Call Chemung ARC at 607-734-6151 to learn if you qualify.

**Safety Tips** - Take your seat as quickly as possible. Never change seats while the bus is moving. Wait until the bus departs your stop before crossing the street. Refrain from engaging in unnecessary conversation with the driver. No pets, except service animals.

**Suggestions or Complaints** - If you encounter any difficulty, have suggestions, or complaints, please call 1-800-445-4423.

**Fares for Regular Route Service** (Effective 1/1/09)

Cash Fare Each Boarding . . . . . \$1.25

Disabled Fare Each Boarding . . . . . \$0.50  
(Chemung Transit Half Fare I.D. Card required)

Senior Citizen Fare Each Boarding (60 yrs) . . . . . \$0.50  
(Senior Citizens ride free on Monday)

(Picture I.D., Drivers License or other picture I.D. with proof of age or a Gold Card is required each time you board)

Medicare Card Fare Each Boarding . . . . . \$0.50

Monthly Pass . . . . . \$45.00

Senior Citizen Monthly Pass . . . . . \$35.00

CCC Semester Pass . . . . . \$120.00

**Fares for Route Deviation / Demand Response Service** (Effective 1/1/09)

Cash Fare Each Boarding . . . . . \$2.50

Disabled Fare Each Boarding . . . . . \$1.00  
(Chemung Transit Half Fare I.D. Card required)

Senior Citizen Fare Each Boarding (60 yrs) . . . . . \$1.00  
(Picture I.D., Drivers License or other picture I.D. with proof of age or a Gold Card is required each time you board)

Medicare Card Fare Each Boarding . . . . . \$1.00

*Monthly or Semester Passes do not apply toward payment for Route Deviation Service*

(Bus Operators are not allowed to handle money or give change)

**Holidays** - On the following holidays, no transit service is operated: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day, Easter Sunday

Operated by:

**First Transit**

**1201 Clemens Center Parkway**

**Elmira, NY 14901**

Service Area:

Golden Glow  
West Elmira  
West Church Street

**(607) 734-5211**

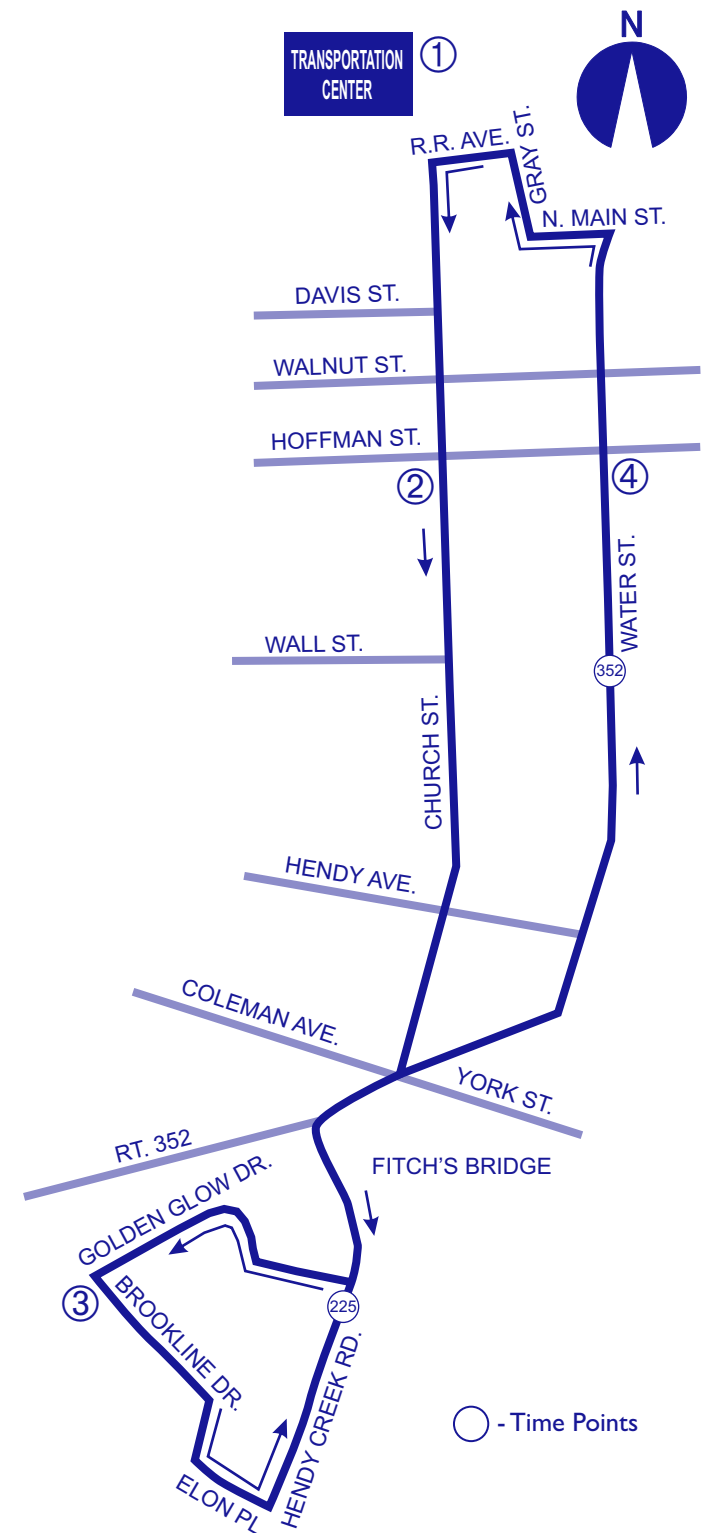
Schedules also available for printing at:

**[www.chemungtransit.com](http://www.chemungtransit.com)**

effective January 1, 2010

# 5 - Golden Glow

		Golden Glow Schedule					
		DEPART Transportation Center ①	Church & Hoffman ②	Golden Glow Drive ③	Water & Hoffman ④	ARRIVE Transportation Center ①	
From Rt #12 Southside Loop	MON-FRI	6:00	6:05	6:10	6:20	6:25	To Rt #12 Southside Loop
		7:00	7:05	7:10	7:20	7:25	To Rt #12 Southside Loop
		8:00	8:05	8:10	8:20	8:25	To Rt #12 Southside Loop
		9:00	9:05	9:10	9:20	9:25	To Rt #12 Southside Loop
		10:00	10:05	10:10	10:20	10:25	To Rt #12 Southside Loop
		11:00	11:05	11:10	11:20	11:25	To Rt #12 Southside Loop
		12:00	12:05	12:10	12:20	12:25	To Rt #12 Southside Loop
		1:00	1:05	1:10	1:20	1:25	To Rt #12 Southside Loop
	SAT. ONLY	2:00	2:05	2:10	2:20	2:25	To Rt #12 Southside Loop
		3:00	3:05	3:10	3:20	3:25	To Rt #12 Southside Loop
		4:00	4:05	4:10	4:20	4:25	To Rt #12 Southside Loop
		5:00	5:05	5:10	5:20	5:25	To Rt #12 Southside Loop
		6:00	6:05	6:10	6:20	6:25	To Rt #12 Southside Loop



○ - Time Points